

## PARATRANSIT SERVICES

- All vehicles are fully accessible.
- Passengers traveling in wheelchairs or those needing vehicle lift assistance are required to be at ground level before drivers assist passengers onto the lift.
- WCMTD vehicles are equipped with wheelchair lifts with a capacity of up to 1000 lbs.
- Drivers **are not** allowed to assist wheelchair passengers up or down steps or provide assistance to wheelchair passengers when hazardous conditions exist at the point of pick-up or at the point of destination.
- Drivers **may not** conduct matters of personal business for any passenger.
- Drivers may provide assistance with package delivery onto WCMTD vehicles and to the door of the residence only. Drivers **are not** permitted to enter the passenger's residence.
- Drivers **may not** take the vehicle through the drive-thru window.
- Passenger purchases should be limited to the amount of packages that can be carried in one trip. **No exceptions.**
- WCMTD is **not** responsible for personal items or packages during transit, side stops, or when passengers exit the WCMTD vehicle.

## Cass County General Fares

Round Trip to Jacksonville	\$10
Round Trip to Macomb	\$15
Round Trip to Mt. Sterling	\$8
Round Trip to Quincy	\$20
Round Trip to Springfield	\$15

## Schuyler County General Fares

Round Trip to Jacksonville	\$15
Round Trip to Macomb	\$10
Round Trip to Mt. Sterling	\$8
Round Trip to Quincy	\$20
Round Trip to Springfield	\$20

## General Fares Inside Your County

One-Way Fare in Town	\$2.00
One-Way Fare Rural	\$3.00
Side Stops	\$1.00
No Show	\$3.00

## Rural Brown County

One-Way Fare	\$2.50
Children under 5 (w/ adult)	free
Side Stop	\$1.00
Same Day Each Way Fare	\$3.00
Monthly Pass	\$50.00
Persons with Disabilities	\$40.00

## Inside Mt. Sterling General Fares

One-Way Fare	\$1.50
Children under 5 (w/ adult)	free
Side Stop	\$1.00
No Show	\$3.00
Same Day Each Way Fare	\$2.00
Monthly Pass	\$50.00
Persons with Disabilities	\$35.00

## **West Central Mass Transit District**

*West Central Mass Transit District is committed to providing a safe, reliable & timely means of public transportation. "Curb to Curb" transportation features the ease of home pick-up with the added convenience of transporting you to "your" destination.*

## **For More Information**

**Call:**

**217-323-4512**

**Or**

**217-773-3025**

Illinois Relay Center dial 711 and provide the number listed above.

Reservations are accepted:  
Mon.-Fri. 7:00 am to 4:00 pm

**Reservations are accepted on a first come, first served basis.**

Passenger complaints or suggestions should be directed to:  
217-323-4512  
8460 Saint Luke's Drive  
Beardstown, IL 62618

Passenger Guidelines and Fare Schedule available in alternative formats upon request.

## POLICIES

- WCMTD drivers reserve the right to provide or deny transportation should drivers determine that passenger boarding may jeopardize the safety of themselves and other passengers, WCMTD staff or equipment.
- Seatbelts **must** be fastened.
- No standing is allowed while the bus is in operation.
- Trash brought on board should be taken with the passenger upon exiting the bus.
- Smoking, use of tobacco products, alcohol or illegal drugs is **NOT** permitted in WCMTD vehicles.
- No open food or drink is permitted in WCMTD vehicles.
- Children, as required by Illinois law, **must** be secured in an approved child safety seat provided by the parent/guardian.
- Reservations and changes to reservations will only be accepted by the person the reservation is for.
- Traveling passengers must be able to do so without disturbance to other passengers or the driver.
- Special service trips may be arranged by contacting WCMTD offices.
- Itinerary changes may only be made with dispatchers' approval. Drivers may **NOT** make changes to the itinerary without calling dispatch for permission.

- Our dispatch personnel are required to ask you if you need special assistance. Please let them know at the time of your reservation if you have any special needs (i.e., you use a wheelchair, power chair, walker, cane, electric scooter, are visually impaired or hearing impaired, etc.) This information allows us to schedule you on the appropriate vehicle and to allow us adequate time to serve you in a friendly, professional manner.

**Cass County Seniors suggested donation is \$2.00 per person within city limits. Cass Seniors must pay General Fares for out-of-town rides.**

**Brown and Schuyler County Seniors will receive a donation statement in the mail each month from West Central Illinois Agency on Aging.**

**All rides are subject to schedule availability.**

*Seniors will not be denied service based on their ability or willingness to make a donation.*

**Funding for WCMTD is provided by:**  
Illinois Department of Transportation  
Federal Transportation Administration

**Funding for the Schuyler Senior Transit Program is provided by:**  
West Central Illinois Area  
Agency on Aging

**Funding for the Cass Senior Transit Program is provided by:**  
Title IIIB of the Older Americans Act  
Illinois General Revenue Funds

WCMTD is an equal opportunity employer. A drug and alcohol-free workplace.

### ADA COMPLAINT AND REASONABLE MODIFICATION REQUEST

#### POLICY STATEMENT

The Americans with Disabilities Act (Title II) states, in part, that “no otherwise qualified disabled individual shall, solely by reason of such disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination in programs, services or activities sponsored by a public entity.” WCMTD is committed to complying with the requirements of Title II of the ADA in all programs, services, benefits, and activities. WCMTD provides safe, efficient and professional curb to curb transportation services to all residents and visitors to our service area. Door-to-door transportation service is available to our frail, elderly, and persons with disabilities upon request. Door-to-door means that drivers assist passengers from the door of their point of origin to the door of their destination in a safe and professional manner. The full policy and the ADA Complaint and Modification Request form can be found on our website at [wcmtd.org](http://wcmtd.org).

Revised: 04/23/2025